

## PRIVACY POLICY

LAST UPDATED: 27 November 2020

This Privacy Policy (“Privacy Policy”) describes how JumpStream Technologies Pvt. Ltd., having its registered office at B-804, Plot No 83, Sector 15C, CBD Belapur, Navi Mumbai, Mumbai City – 400614, Maharashtra (the “Company”, “we”, or “us”) collects, uses, stores, shares and protects your information in connection with your use of JumpToPC App and the services we may offer through and along with the App from time to time are mentioned in the Terms and Conditions.

Company is committed to maintain the privacy of the users whereby appropriate measures have been taken to ensure that user's credentials are not misused, accidentally destroyed or lost within the environment of the App. The App is intended for students starting from the age of 8 years, therefore, as a part of the privacy policy, the parent(s)/guardian(s) need to provide consent in case where the age of the user is below 18 years. Thorough care has been taken in the protection of information on JumpToPC.

By using JumpToPC, and signing up with us, you agree to our Terms of Use and Privacy Policy, both of which form a legal binding Agreement between the Company and the User, the Agreement shall be binding upon the Parent or Guardian in case the User is below the age of 18 years. Further, by sharing your details with us, you also agree to receive e-mails including newsletter, campaign updates, advertisements, inter-alia with regard to our services by us. **If You Do Not Agree to Be Bound by This Agreement You May Not Access Or Use The App.**

### I. WHAT THIS PRIVACY POLICY COVERS

- i. This Privacy Policy covers our usage of material as mentioned in the policy that is shared by you with us in furtherance of using the App. This policy also covers treatment of any personally identifiable information shared with us.
- ii. This policy does not apply to the activities of organizations not owned or controlled by us, or to people who are not employed or managed by us.

### II. GENERAL DATA PROTECTION REGULATION (GDPR)

- i. Company is committed to the protection of the privacy of its Users. We use and process your personal data in accordance with the General Data Protection Regulation (GDPR). The GDPR is short for the Regulation (EU) of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation). This European regulation provides the highest level of privacy protection in the world. That is why we apply this high standard to all Users.

### III. INFORMATION COLLECTED BY US

- i. Non-Personally Identifiable Information:

We collect non-personally identifying information that your browser makes available whenever you install an app and further all information that is provided by connection of your Smartphone with any of your other devices including without limitation Desktop, Laptop and Television. This information includes your IP Address and hardware specs, browser type, browser language, the date and time of your query and one or more cookies that may uniquely identify your browser.

ii. *Personally Identifiable Information:*

We collect information you provide when you create an account or register with us, enrol for a service, use a service, submit your profile as required by the platform, subscribe to our mailing lists, send us an e-mail or call us. The information may also include but is not limited to your name, your mailing address, your e-mail address, your contact number and the user's parent(s)/guardian(s) information also need to be provided along with acceptance of their consent to use this App in case where the age of the user is below 18 years.

iii. *Location Data:*

We receive information from you that helps us approximate your location. We may, for example, use an address submitted by you while setting up your profile, IP Address or hardware MAC address received from your browser or device to determine your approximate location. We may also collect location information from devices in accordance with the consent process provided by your device.

Additionally, and only upon your grant of respective permissions we may collect information from third party service providers.

**IV. WHAT DO WE USE YOUR INFORMATION FOR?**

Any of the information we collect from you may be used in one of the following ways:

- i. *To personalise your experience and update your account:* Your information helps us to better respond to your individual needs.
- ii. *To improve our services:* We provide the service of pairing the Smartphone and Television, inter-alia, and along with it, we also provide the facility of connecting your smart phone peripherals such as a keyboard and mouse to set up a personal computing solution for the user. This is especially useful in today's times, with remote learning and working for the students. The information about the user and their requirements would be immensely helpful in improving our services and tailoring it in accordance with the user's needs.
- iii. *To improve customer service:* Your information helps us to more effectively respond to your user service requests and support needs in terms of the App.
- iv. *To send periodic emails:* The email address as provided by you, may be used to send in information and updates pertaining to your programme, in addition to receiving occasional Company news, updates, related service information, etc. to be able to tailor the Services to one's specific needs if feasible, for convenience of users and communication with them, and as may be required by law.

**V. HOW DO WE PROTECT YOUR INFORMATION?**

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information. While we carefully select the other Platforms we link to, we are not liable for the privacy practices or content of these Platforms.

**VI. COOKIES**

A cookie is a text file stored by a web server on a computer or mobile device to collect standard internet log information and visitor behavior information. Cookies are unique to the browsers or mobile application you use, and enable websites to store data such as your preferences or items in your shopping cart. Cookies allow websites/platforms to remember your settings such as language, font size on your computer or mobile device, or other browser preferences.

We may collect information from you automatically through cookies or similar technology when you visit our website to improve user experience

If you want to disable cookies you need to change your website browser setting accordingly. The settings depend upon the browser you are using. Following are the details on how to disable cookies for Google Chrome:

1. Choose "Settings" and click on "Advanced"
2. Under "Privacy and Security" click "Content Settings"
3. Click "Cookies"

Feel free to write us at [hello@jumptotv.com](mailto:hello@jumptotv.com) in case of any further queries.

#### **VII. WHEN DO WE DISCLOSE INFORMATION?**

We reserve the right to disclose personally identifiable information and/or non-personally-identifiable information that we believe, in good faith, is appropriate or necessary to enforce its Terms of Use, take precautions against liability, to investigate and defend itself against any third-party claims or allegations, to assist government enforcement agencies, to protect the security or integrity of our App, and to protect the rights, property, or personal safety of our Users or others.

#### **VIII. DO WE DISCLOSE ANY INFORMATION TO OUTSIDE PARTIES?**

- i. We do not sell, trade, or otherwise transfer to outside third parties, your personally identifiable information, unless, such transfer is essential. This does not include trusted third parties who assist us in operating our App, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.
- ii. We reserve the right to disclose personally identifiable information and/or non-personally-identifiable information that it believes, in good faith, is appropriate or necessary to enforce its Terms of Use, take precautions against liability, to investigate and defend itself against any third-party claims or allegations, to assist government enforcement agencies, to protect the security or integrity of our services, and to protect the rights, property, or personal safety of the site, our Users or others.
- iii. We may use and disclose to third parties, information we collect in aggregated, non-personally identifiable form for research and informational purposes and to help us make sales, marketing and business decisions for marketing, advertising, or other uses.

#### **IX. CHANGE OF CONTROL:**

In the event of the change of control of Company or a business transition, such as, reorganization, merger, acquisition, or sale of assets, your information may be transferred to the successor organization. You will be notified of any such deal and your information would remain subject to the commitments contained in this Privacy Policy until such time as this Privacy Policy is updated or amended by the acquiring party upon notice to you.

#### **X. INFORMATION STORAGE**

- i. *Permission to Use Information:* By submitting your personal information, you agree to its transfer, storage or processing. In case the user is below 18 years of age, the parent(s)/guardian(s) agrees/consents to the transfer, storage or processing of such information. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.
- ii. *Data Retention:* The data provided by you is retained by us in our database for our personal records, and future communication purposes even after you cease to use the services or access to the Platform. We take sufficient security measures to protect data provided by you from any misuse or any other security concerns.
- iii. *Password:* Where we have given you (or where you have chosen) a password which enables you to access certain Services, you are responsible for keeping this password confidential. We ask that you do not share your password with anyone.
- iv. *Disclaimer:* Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to us via the Internet; any such transmission is at your own risk.

**XI. NO ERROR-FREE PERFORMANCE**

We do not guarantee an error-free performance under this Privacy Policy. We may not always catch an unintended privacy issue, despite our reasonable efforts to do so. Accordingly, we welcome your feedback regarding any privacy concerns that you may have, including how we can improve this Privacy Policy. We will use reasonable efforts to comply with this Privacy Policy and will take prompt corrective action when we learn of any failure to comply with it.

**XII. MODIFICATION AND DELETION OF PERSONALLY IDENTIFIABLE INFORMATION**

- i. *Deletion:* In order to delete the personally identifiable information including but not limited to the contact details, passwords among other things that you submitted, you can notify us that you wish to delete your personally identifiable information or any part thereof contained at our databases.
- ii. *Modification:* If you wish to modify or update your personally identifiable information, use the application interface.  
Please note that deletion of your personally identifiable information from the Company's database will not prevent the Company from using gathered anonymous information.

**XIII. THIRD PARTY LINKS:**

Occasionally, at our discretion, we may include or offer third party products or services along with our services and products. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked third-parties. Nonetheless, we seek to protect the integrity of our product and services, and welcome any feedback about these.

**XIV. MINORS' ONLINE PRIVACY PROTECTION**

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

The use of the App and corresponding services provided by us by a User below the Age of 18 is solely the responsibility of the Parent/Guardian of the User and this Agreement shall be binding upon them

**XV. ONLINE PRIVACY POLICY ONLY**

This privacy policy applies only to our online activities and is valid for visitors to our App and website with regards to the information that they shared on the Portals provided by us. This policy is not applicable to any information collected offline or via channels other than this website.

**XVI. TERMS AND CONDITIONS**

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our Platform and which compliments the Privacy Policy at [www.jumptopc.com](http://www.jumptopc.com)

**XVII. YOUR CONSENT**

By using our App and the services, you consent to our privacy policy. You have the right to withdraw that consent at any time. However, this will not affect the lawfulness of processing based on your prior consent.

**XVIII. CHANGES TO OUR PRIVACY POLICY**

If we decide to change our privacy policy, we will update you by notifying you of any changes.

**XIX. RIGHTS OF USER**

Depending on the applicable law you may have the following rights in relation to your personal data: Right to access your personal data being processed by us; Right to rectify any discrepancy, inaccuracy in your personal data or complete any incomplete details; Right to delete or remove your personal data in certain circumstances; Right to restrict or object to processing of your personal data in certain circumstances, such as where the accuracy of personal data is disputed; Right to withdraw your consent and exercise of any right will not affect the lawfulness of processing based on your prior consent

**XX. BE VIGILANT AND CIRCUMSPECT:**

Even the best policy can't protect your online privacy and security in all circumstances. Unscrupulous advertisers, hackers, and scam artists are constantly searching the Internet looking for new targets. Your best protection is to understand the limits to privacy on the Internet and be vigilant in all of your on-line activities.

Beware of scams in which persons unknown to you request your screen name, password, or credit card information. Make sure you verify the identity of anyone asking for personal information. For Parent(s) and guardian(s) it is advised that they always monitor their children's activities on the app, in cases children are below 18 years of age. As always, if you have any questions, please feel free to contact us with further questions.

If you still have questions or concerns about our privacy policy, please write us at: [hello@jumptotv.com](mailto:hello@jumptotv.com)